Canadian Pharmacy Residency Board Conseil canadien de la résidence en pharmacie

Request for Accreditation Year 2 Pharmacy Residency

Policy Statement: The rights of resident pertaining to them confidential. The comp Coordinator, current resident(s) and one p	pletion of this form is to be ur	-	· · · · · · · · · · · · · · · · · · ·	
New Program			Renewal	
The information provided here will assist I training program. The program residency of the CPRB Coordinator the survey docume OneDrive, etc.). Contact The CPRB Coordinator the cPRB Coordinator of the documents.	director, coordinator, or admi ents in an electronic format t	inistrative as hrough a fil	sistant is to send the CPRB Surve e hosting site (e.g., SharePoint,	eyors and Dropbox,
Υ Please check this	s box to indicate your agreeme	ent with the	following statement:	
Request is hereby made for accreditation requirements expressed in the residency of	accreditation process of the C	Canadian Pho	armacy Residency Board (CPRB).	
Name of Health Care Organization:				
Address:				
City:				
Phone:	Fax:			
List the training facilities/campuses that campus is involved:	t deliver greater than or equa	l to 60 reside	ency training days, if more than o	ne
Joint Program? Yes Υ No Υ If	f yes, name of primary partne	r:		
	name of secondary partner(s):		
Do you have a contractual agreement o	or signed agreement? Yes Υ N	Ιο Υ		
University Affiliation? Yes Υ No Υ If	f yes, name:			
Do you have an affiliation agreement w	ith the university? Yes Υ No	Υ		
Date Request Completed:				
Completed by:				

Title	Name	E-mail	CSHP Membership #	Signature
Chief Executive Officer			-	-
Residency Director				
Residency Coordinator				
Residency Coordinator				
Preceptor				
Resident				
Resident				

Organization Demographics/Information

I. Year 2 Residency Program Information

Name of current resident (s)	CSHP Membership #		

Name(s) of resident(s) since last accreditation survey visit	CSHP Membership #	Start year of residency	re	Was this resident awarded a residency certificate?		Was this resident awarded an ACPR2 designation?		
			Yes	No		Yes	No	
			Yes	No		Yes	No	
			Yes	No		Yes	No	
			Yes	No		Yes	No	
			Yes	No		Yes	No	
			Yes	No		Yes	No	
			Yes	No		Yes	No	
			Yes	No		Yes	No	
			Yes	No		Yes	No	
			Yes	No		Yes	No	
			Yes	No		Yes	No	
			Yes	No		Yes	No	

Number of years the residency program has been offered:	
Number of residency positions offered annually:	
Residency Term (Intake) 1: Start:	End:
Residency Term (Intake) 2: Start:	End:

II. Demographic Data for Each Facility/Campus in Which Year 2 Residency Training Occurs (print additional pages if necessary)

Facility/Campus	Year 2 Clinical Rotation	Mandatory/Elective	In-patient	# of beds	Ambulatory	# of patients available	Pharmacist FTE
		Mandatory	Yes No		Yes No		
		Elective					
		Mandatory	Yes No		Yes No		
		Elective					
		Mandatory	Yes No		Yes No		
		Elective					
		Mandatory	Yes No		Yes No		
		Elective					
		Mandatory	Yes No		Yes No		
		Elective					
		Mandatory	Yes No		Yes No		
		Elective					
		Mandatory	Yes No No		Yes No		
		Elective					
		Mandatory	Yes No No		Yes No		
		Elective					
		Mandatory	Yes No		Yes No		
		Elective					
		Mandatory	Yes No		Yes No		
		Elective					
		Mandatory	Yes No		Yes No		
		Elective			_		
		Mandatory	Yes No		Yes No		
		Elective					
		Mandatory	Yes No		Yes No		
		Elective					
		Mandatory	Yes No		Yes No		
		Elective					
		Mandatory	Yes No		Yes No		
		Elective					

Facility/Campus	Year 2 Clinical Rotation	Mandatory/Elective	In-patient	# of beds	Ambulatory	# of patients available	Pharmacist FTE (full-time equivalent)
		□ Mandatory□ Elective	Yes No		Yes No		
		□ Mandatory□ Elective	Yes No		Yes No		
		□ Mandatory□ Elective	Yes No		Yes No		
		☐ Mandatory☐ Elective	Yes No		Yes No		
		□ Mandatory□ Elective	Yes No		Yes No		
		□ Mandatory□ Elective	Yes No		Yes No		
		□ Mandatory□ Elective	Yes No		Yes No		
		□ Mandatory□ Elective	Yes No		Yes No		
		□ Mandatory□ Elective	Yes No		Yes No		
		□ Mandatory□ Elective	Yes No		Yes No		
		□ Mandatory□ Elective	Yes No		Yes No		
		□ Mandatory□ Elective	Yes No		Yes No		
		□ Mandatory□ Elective	Yes No No		Yes No		
		□ Mandatory□ Elective	Yes No No		Yes No		
		□ Mandatory□ Elective	Yes No		Yes No		
		□ Mandatory□ Elective	Yes No		Yes No		

III. Drug Distribution System

Please complete the following table if the program is operated by a pharmacy department. Please describe the drug distribution system at each facility / campus in which Year 2 residency training occurs (>/= 60 residency days during the year).

Please indicate if presence of the	Facility/Campus	Facility/Campus	Facility/Campus	Facility/Campus
following:	Specify name:	Specify name:	Specify name:	Specify name:
Unit-dose drug distribution service	Yes, all unitsYes, most unitsYes, some units	Yes, all unitsYes, most unitsYes, some units	☐ Yes, all units☐ Yes, most units☐ Yes, some units☐ ☐ Yes, some units	☐ Yes, all units☐ Yes, most units☐ Yes, some units
Narcotic and controlled substance	□ No □ Yes, all units	□ No □ Yes, all units	□ No □ Yes, all units	□ No □ Yes, all units
ward stock (floor-stock) system	☐ Yes, most units☐ Yes, some units☐ No	☐ Yes, most units☐ Yes, some units☐ No	☐ Yes, most units☐ Yes, some units☐ No	☐ Yes, most units☐ Yes, some units☐ No
Controlled ward stock (floor-stock) system	 Yes, all units Yes, most units Yes, some units No 	 Yes, all units Yes, most units Yes, some units No 	 Yes, all units Yes, most units Yes, some units No 	 Yes, all units Yes, most units Yes, some units No
Intravenous admixture service	 Yes, all units Yes, most units Yes, some units No 	 Yes, all units Yes, most units Yes, some units No 	 Yes, all units Yes, most units Yes, some units No 	 Yes, all units Yes, most units Yes, some units No
Sterile product compounding service	Yes □ No □ NAPRA compliant? Yes □ No □	Yes □ No □ NAPRA compliant? Yes □ No □	Yes	Yes
Extemporaneous non-sterile product compounding service	Yes - No -	Yes No	Yes - No -	Yes No
Investigational drug service	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □
System for safe handling and use of drug samples	Yes No	Yes No	Yes - No -	Yes No
System for distribution of emergency medications (including antidotes)	Yes No	Yes No	Yes D No D	Yes D No D

System for safe and effective	Yes □ No □	Yes □ No □	Yes 🗆 No 🗆	Yes □ No □
management of inventory				

Outpatient drug distribution service	Yes □ No □			
Automation				
Please indicate if presence of the following:	Facility/Campus Specify name:	Facility/Campus Specify name:	Facility/Campus Specify name:	Facility/Campus Specify name:
Computerized physician order-entry (CPOE)	□ Yes, all units□ Yes, most units□ Yes, some units□ No	□ Yes, all units□ Yes, most units□ Yes, some units□ No	□ Yes, all units□ Yes, most units□ Yes, some units□ No	□ Yes, all units□ Yes, most units□ Yes, some units□ No
Computerized medication administration records (cMAR)	Yes, all unitsYes, most unitsYes, some unitsNo			
Electronic medication administration records (eMAR)	Yes, all unitsYes, most unitsYes, some unitsNo			
Automated dispensing cabinets (ADC)	Yes, all unitsYes, most unitsYes, some unitsNo			
Hospital information system (e.g., EPIC, OACIS)	Yes No	Yes No	Yes No	Yes No
Bar-coded delivery / administration of medications (closed loop medication system)	Yes, all unitsYes, most unitsYes, some unitsNo	Yes, all unitsYes, most unitsYes, some unitsNo	☐ Yes, all units☐ Yes, most units☐ Yes, some units☐ No	☐ Yes, all units☐ Yes, most units☐ Yes, some units☐ No
Additional comments on drug distr			-	

STANDARD/Requirement(s)	REFER TO:	Evidence (completion mandatory)			idence (completion mandatory)	
		N/A	N	Р	С	Identify supporting evidence (i.e., name the applicable policies, tools, etc.)
Qualifications	2.1					
Organization Advanced (year 2) pharmacy residencies shall be conducted in organizations (such as hospitals, primary care clinics, and health authorities or regions) whose governing bodies, senior management, professional staff, and employees have collaborated to seek excellence and have demonstrated substantial compliance with professionally developed and nationally applied criteria. The organizations shall have healthcare professionals who are qualified and who are leaders in the residencies' defined area of practice.	2.1.1					
 The organization that operates the advanced (year 2) pharmacy residency program shall meet accreditation standards, regulatory requirements, and other nationally applicable standards. A healthcare organization that participates in offering an advanced (year 2) pharmacy residency shall be accredited by Accreditation Canada, if the organization is eligible for such accreditation. A college, school, or faculty of pharmacy that participates in offering an advanced (year 2) pharmacy residency shall be accredited by the Canadian Council for Accreditation of Pharmacy Programs (CCAPP). other practice settings that participate in offering an advanced (year 2) pharmacy residency shall have demonstrated substantial compliance with applicable professionally developed and nationally applied standards. The organization's accreditation status and most recent survey report shall be available for review by the accreditation survey team. 	2.1.1.1					

STAND	ARD/Requirement(s)	REFER TO:	· · · · · · · · · · · · · · · · · · ·				vidence (completion mandatory)
			N/A	N	Р	С	Identify supporting evidence (applicable policies, tools, etc.)
oper ;	or more organizations working in cooperation may jointly ate an advanced (year 2) pharmacy residency. The organizations shall have contractual arrangement(s) or signed agreement(s) that define clearly their respective responsibilities for all aspects of the residency program and that delineate the name of the jointly offered program for the purposes of conferring an advanced (year 2) pharmacy residency certificate or credential. Such contract(s) or agreement(s) shall be available for review by the accreditation survey team.	2.1.1.2					
	b) Each organization governed by such a contract or agreement shall meet the Requirements of Standard 2.1.1. One organization shall be designated the primary partner and shall be responsible for all aspects relating to accreditation, including but not limited to applying for accreditation, paying fees, responding to accreditation survey reports, and acting as the point of contact with CPRB or its designates.						
	In the event that the primary partner delegates day- to-day responsibility for the residency program to its partner organization (or one of its practice sites), the partner organization (or its practice site, as applicable) shall submit routine reports to the primary partner, and a method of on-site inspection by a representative of the primary partner shall be in place to ensure that the terms of the agreement are being met.						
(d) All reports and inspections shall be documented and signed by representatives of all parties bound by the contract or agreement and shall be available for review by the accreditation survey team.						

of trainees, and to support continuous quality

consisting of, at a minimum, workspace, equipment

pharmacist employees of the organization, access to

professional conference relevant to the defined area

d) Non-academic support for residency trainees,

commensurate with that made available to

library and drug information resources, and

counselling and advising assistance
e) Support for residents to attend at least one

of practice

improvement of the program

Compliance Scale: N/A = not applicable N = not compliant P = partial compliance C = substantial compliance STANDARD/Requirement(s) REFER **Evidence (completion mandatory)** TO: N/A Identify supporting evidence (applicable policies, tools, etc.) Ν The organization that operates the residency program, or the 2.1.1.3 primary partner defined in the agreement for a jointly offered residency program, shall maintain authority for the program and responsibility for its quality. The organization that operates the residency program shall 2.1.1.4 adhere to CPRB Accreditation Policies and Procedures and Residency Matching Service procedures. The organization that operates the residency program shall 2.1.1.5 have sufficient resources to achieve the educational goals and outcomes of the program. a) A patient population base and a variety of professional practice experience opportunities to satisfy the requirements of the advanced (year 2) pharmacy residency program b) Expert professional pharmacy or other qualified healthcare profession preceptors in the defined area of practice of the residency, to provide adequate supervision and mentorship of trainees c) Program administration staff, preceptors, and administrative support staff to ensure program stability and delivery, to provide adequate supervision

P	age 10	

Compliance Scale:	N/A = not applicable	N = not compliant	t	Р	= partial	complianc	e C = substantial compliance		
STANDARD/Requirement(s)		REFER TO:	Evidence (completion mandatory)						
			N/A	N	P	С	Identify supporting evidence (applicable policies, tools, etc.)		
support the development of department that operates the areas of the organization, as institutions or their faculties of advancing collaborative in interprofessional models of and patient care. a) Administrative endo collaborative resear committee work b) Sharing or exchange	ne residency program and other well as affiliated academic (departments), for the purposes								
provide teaching and learning	tes the residency program shall ng environments that promote m from intimidation, harassment,	2.1.1.7							

Compliance Scale: N/A = not applicable N = not compliant P = partial compliance C = substantial compliance STANDARD/Requirement(s) REFER **Evidence (completion mandatory)** TO: N/A Ν C Identify supporting evidence (applicable policies, tools, etc.) **DEPARTMENT** 2.1.2 Advanced (year 2) pharmacy residencies shall be conducted in departments that have demonstrated a commitment to education and that provide an exemplary environment conducive to residency training. • The department shall conduct the residency program in a 2.1.2.1 manner that will ensure that the educational benefits to the resident take precedence over any services that the organization may obtain from the resident. The department shall provide experience in different facets of 2.1.2.2 the defined area of practice, as well as areas complementary to the defined area of practice. a) Scheduling of residents on a duty (service) roster is acceptable, provided that the activities of the duty (service) roster are in keeping with the objectives of the advanced (year 2) pharmacy residency. Tasks related to the duty (service) roster shall be assessed in a manner similar to the assessment of other academic requirements of the residency program (e.g., as part of the formal longitudinal assessment), and the department shall not assign the resident to perform repetitive tasks solely to meet its service needs.

	Compliance Scale: N/A = not applicable	N = not compliant	P	= partial o	compliance	ce C = substantial compliance
•	The department shall be led and managed by a professionally	2.1.2.3				
	competent, legally qualified practitioner who provides					
	effective leadership and management for the achievement of					
	the short- and long-term goals of the department and the					
	organization relating to pharmacy practice, delivery of					
	pharmacy services, and medication use.					
	a) Departmental mission or vision statement		ш			
	b) Document articulating the scope and depth of					
	pharmacy services, including available staff to deliver					
	such services					
	c) Appropriate scope and depth of the department's []					

resources between advanced (year 2) pharmacy residents and pharmacy (year 1) residents, pharmacy students, and other healthcare professional trainees

Compliance Scale: N/A = not applicable N = not compliant P = partial compliance C = substantial compliance STANDARD/Requirement(s) REFER **Evidence (completion mandatory)** TO: N/A Ν C Identify supporting evidence (applicable policies, tools, etc.) Ρ involvement in education of staff (e.g., orientation, inservice training, continuing professional development) and students (e.g., entry-level or post-entry level professional or technical trainees) d) Organizational structure of the department e) short- and long-term goals Quality improvement plan The department should be able to show evidence of a spirit of 2.1.2.4 collegiality; should demonstrate mutual understanding and agreement among preceptors and administrators on the mission, goals, and objectives of the residency program; and should accept the responsibilities associated with achieving the objectives of the residency program. a) Active participation of preceptors and administrators on the residency advisory committee or equivalent b) Defined method of avoiding competition for learning

STANDARD/Requirement(s)		REFER TO:	Evidence (completion mandatory)						
				N/A	N	P	С	Identify supporting evidence (applicable policies, tools, etc.)	
	The deep	the state of the s	2125			ı	1		
•	•	artment shall form an integral part of the care delivery	2.1.2.5						
	•	vithin the organization in which the residency program							
	operates								
		Pharmacy services of a scope and quality commensurate with identified needs of all patients							
		served by the organization							
		Pharmacy services that are organized to effectively							
		meet patient needs in the core (required academic							
		content) areas of the residency's defined area of							
		practice		l —		l —			
		Involvement in the overall planning of patient care							
		services							
	d)	Pharmacy services that extend to all areas of the							
		organization where medications for patients are							
		prescribed, dispensed, administered, and monitored							
	e)	Pharmacists who are responsible for the							
		procurement, preparation, distribution, and control of							
		all medications used in the organization, including							
		special access and investigational drugs, except where							
		those responsibilities are assigned to another party							
		through legal agreements							
•		artment (if applicable) shall provide a safe and	2.1.2.6						
		drug distribution system for all medications used							
		ne organization, in a manner consistent with the							
	•	oppulation(s) being served, organizational needs, and afety considerations.			ш				
	•	The drug distribution system meets all applicable							
	-	accreditation and provincial regulatory standards.							
•		artment shall provide direct patient care services in a	2.1.2.7						
	•	consistent with organizational and patient safety							
	needs.								
	a)	Pharmacists are essential members of the							
	i	interprofessional teams that deliver care in areas []							

STANDARD/Requirement(s)			Evidence (completion mandatory)					
			N/A	N	Р	С	Identify supporting evidence (applicable policies, tools, etc.)	
ı	where the resident practices.		1		l	I	l I	
b)	•							
5,	pharmacy service is active at all times (i.e., 12 months							
	a year).							
c)								
	preventing, and resolving drug therapy problems for							
	individual patients and/or groups of patients.							
d)								
	and implementation of pharmaceutical care plans,							
	including medication-therapy monitoring plans.							
e)								
'	members to review the appropriateness and safety of							
	medication orders.							
f)	Pharmacists document all significant patient care							
	recommendations and resulting actions, treatment							
	plans, and/or progress notes in the appropriate							
	section of the patient's health record or the							
	organization's clinical information system, or another							
	system with equivalent purpose, where applicable to							
	the residency's defined area of practice (e.g., drug							
	information or investigational drugs service).							
g)	•							
	regarding medication-therapy selection and							
	management in the residency's defined area of							
	practice.							
h)	•							
	medications is consistent with applicable laws,							
.,	regulations, and practice-site policy.							
i)	A system to support continuity of care is used							
.,	routinely.							
j)	The quality of services provided in the defined area of							
	practice of the residency is evaluated routinely.							
			1	l	I	1	1	

Compliance Scale: N/A = not applicable N = not compliant P = partial compliance C = substantial compliance STANDARD/Requirement(s) REFER **Evidence (completion mandatory)** TO: N/A Ν Identify supporting evidence (applicable policies, tools, etc.) The department shall provide or make available essential drug 2.1.2.8 information services for the defined area of practice, to allow the safe and optimal use of medications. a) Demonstrated ability to respond to drug information inquiries from the department's healthcare providers b) Participation in the development of medication-use and safe medication practice policies and procedures c) Reporting and monitoring of medication incidents and accidents (including reporting of adverse drug events), followed by development and implementation of appropriate modifications to the medication-use system to limit these negative outcomes d) Promotion and facilitation of the optimal use of medications through development of medicationrelated documents (such as educational tools, protocols, and order sets), active participation in continuing medical education for the organization's healthcare providers, and dissemination of recommendations following medication-use evaluations 2.1.2.9 The department shall work in collaboration with the organization and its other healthcare providers to advance the safety and quality of the medication-use system.

V. Self-Assessment **Compliance Scale:** N/A = not applicable N = not compliant P = partial compliance C = substantial compliance STANDARD/Requirement(s) REFER **Evidence (completion mandatory)** TO: N/A Identify supporting evidence (applicable policies, tools, etc.) Ν RESIDENCY PROGRAM ADMINISTRATION 2.1.3 The residency program shall be directed by pharmacists who hold to high professional ideals and who have the desire and aptitude to teach and administer the program. The residency program shall be administered and directed by a 2.1.3.1 professionally competent healthcare professional (hereafter referred to as the "program director") who is administratively responsible and fully accountable for the residency program, including compliance with these Accreditation Standards and with Accreditation Policies and Procedures. 2.1.3.2 The program director may delegate: a) coordination of the program to a qualified residency coordinator; b) administration responsibilities to one or more qualified persons; and c) preceptor responsibilities to other qualified persons. 2.1.3.3 The program director shall have: a) recognition from peers or professional organizations for leadership in the profession; b) administrative experience of at least two years' duration, where administrative experience is interpreted to mean experience as a director, manager, coordinator, supervisor, senior or lead clinician, course master (coordinator), or faculty section head; c) demonstrated ability to supervise, teach, and mentor residents, through past or present participation as a preceptor, tutor, course coordinator, or professor; d) membership in a professional society; and

2.1.3.4

e) made a sustained contribution to advancing practice.

The residency coordinator shall: [...]

STANDAR	D/Requirement(s)	REFER TO:					Evidence (completion mandatory)			
			N/A	N	Р	С	Identify supporting evidence (applicable policies, tools, etc.)			
a) b)	organizations for leadership in the profession;									
	(CPRB or American Society of Health-System Pharmacists [ASHP] Commission on Credentialing) or equivalent advanced practice (post-licensure) training in the field of pharmacy (e.g., Fellowship, Doctor of Pharmacy as a second professional degree, advanced [year 2] pharmacy residency, Master's degree in advanced pharmacotherapy, or PhD) <i>OR</i> certification in the defined area of practice (where such certification is available from a recognized organization) <i>OR</i> equivalent experience, where equivalent experience is interpreted as three years' experience;									
c)	have expertise with an active pharmacy practice in the defined area of practice of the residency OR must appoint an assistant (e.g., lead preceptor, cocoordinator, etc.) who is an expert with an active practice in the defined area of practice of the residency and meets conditions listed in a & b above and d below;									
d)	hold membership in the Canadian Society of Hospital Pharmacists; and									
e)	have made contributions to advancing pharmacy practice in the defined area of practice OR must appoint an assistant (e.g., lead preceptor, cocoordinator, etc.) who has made contributions to advancing pharmacy practice in the defined area of practice and meets conditions listed in a, b, c, d above.									

Required evidence (at least four of the following): • Peer-reviewed publications • Fundamental, clinical, or pharmacy practice research • Presentations at scientific meetings • Preparation and delivery of continuing professional development programs • Development of innovative pharmacy services or programs • Teaching of undergraduate and/or graduate pharmacy students • Appointments to committees, boards, and/or working groups related to health or academic services
 Active participation in professional organizations Service as a reviewer or editor for a peer-reviewed publication

	<u>Compliance Scale</u> : N/A = not applicable	N = not compilar	ıt	P	= partiai	complian	ce C = substantial compilance			
STANDARD/Requirement(s)		REFER TO:	Evidence (completion mandatory)							
			N/A	N	Р	С	Identify supporting evidence (applicable policies, tools, etc.)			
coordir recogni	t one of either the program director, the residency nator, OR the appointed residency assistant shall be ized as a leader in the profession with an active e in the defined area of practice.	2.1.3.5								
The pro- respon- fulfilled	ogram director shall ensure that administrative sibilities for the residency program are assigned and by whoever is the most qualified (between assistant vs. nator vs. director), in the areas of (at a minimum):	2.1.3.6								
a)	development and maintenance of policies and procedures for the residency program;									
b)	strategic planning for the residency program and its operations;									
c)	acquisition of resources to support and advance the residency program;									
d)	marketing, recruitment, and admission of individuals qualified to undertake residency training;									
e)	support, training, and supervision of residents, as well as consideration for their safety and wellness []									

STANDARD/Requirement(s)	REFER TO:	Evidence (completion mandatory)						
		N/A	N	Р	С	Identify supporting evidence (applicable policies, tools, etc.)		
(e.g., when carrying out educational activities involving travel, patient encounters, house calls, after-hours consultations in isolated service areas);								
f) support, training, and supervision of preceptors;								
 g) development of academic content and educational approach for the residency program; 								
h) program evaluation (continuous quality improvement);								
 i) assessment of learners (in terms of their attainment of educational outcomes); 								
j) maintenance of program archives (records); and								
 k) monitoring of residents' attendance and degree of preceptor oversight (e.g., during rotations, longitudinal service, duty (service) roster, and non-rotational experiences, such as courses and committee service). 								
The program director shall ensure that there is an environment of inquiry and scholarship in the program. A satisfactory level of research and scholarly activity shall be maintained by the program's faculty (preceptors, director, coordinator, instructors/teachers).	2.1.3.7							
 An Advanced (Year 2) Pharmacy Residency Program Advisory Committee (Year 2 RAC) shall be in place to assist the residency program director and coordinator in the planning, organization, and supervision of the program. a) The committee's terms of reference, meeting minutes, and associated documents (e.g., position papers, projects) shall be available for review by the accreditation survey team. b) The committee shall include representation from the program's residents; if there is more than one resident in the program, at least one representative shall be elected by the group. [] 	2.1.3.8							

experiencing difficulties meeting the appropriate level

of competence.

Compliance Scale: N/A = not applicable N = not compliant P = partial compliance C = substantial compliance STANDARD/Requirement(s) REFER **Evidence (completion mandatory)** TO: N/A Identify supporting evidence (applicable policies, tools, etc.) Ν Ρ C c) The committee should include a representative from each participating site (facility or department) and each major component of the program. d) The committee shall include representation from pharmacy primary preceptors and non-pharmacy primary preceptors. Committee members may be appointed or elected but must be active participants on the committee, as evidenced by regular attendance at meetings. The committee shall have representation external to the department, interpreted as any qualified individual who does not have line accountability to the department or a senior administrator to whom the department reports. Where two or more residency programs are operating, the residency advisory committees shall regularly communicate with each other. g) The committee shall communicate regularly with the department or organization and with residents. h) Where two or more residency programs are operating within the same organization, one residency advisory committee may be aligned, integrated, or partnered with another residency advisory committee, so long as it can be demonstrated that the needs of the year 2 program are being met. The committee shall organize appropriate remediation or probation for any resident who is

STANDARD/Requirement(s)			Evidence (completion mandatory)					
	TO:	N/A	N	Р	С	Identify supporting evidence (applicable policies, tools, etc.)		
				•				
PRECEPTORS	2.1.4							
The resident shall be under the preceptorship of qualified								
pharmacists or other qualified practitioners who have the			Ш		ш			
experience, desire, and aptitude to teach.								
Each preceptor shall have appropriate competencies	2.1.4.1							
(knowledge, skills, attitudes) in the defined area of practice to								
act as a role model and to assist in development of the								
resident's skills.								
a) Primary preceptors in the field of pharmacy shall:								
i. maintain an active practice in the defined area of								
practice; and								
ii. have completed an accredited (CPRB or ASHP								
Commission on Credentialing) advanced (year 2)								
pharmacy residency OR a postgraduate clinical								
pharmacy degree (Doctor of Pharmacy as a second								
professional degree or Master's degree in advanced								
pharmacotherapy) OR have received certification in								
the defined area of practice (where such certification								
is available from a recognized organization) OR have								
sufficient practice experience in the defined area of								
practice to have contributed to the defined area of								
practice as outlined below (2.1.4.1.c).								
b) Primary preceptors from non-pharmacy disciplines shall:								
i. maintain an active practice in the defined area of								
practice; and								
ii. have completed postgraduate training at an advanced								
practice or specialist level as defined for the person's								
non-pharmacy profession <i>OR</i> have received								
certification in the defined area of practice (where								
such certification is available from a recognized								
organization) OR have sufficient practice experience in								
the defined area of practice to have contributed to								

STANDARD/Requirement(s)	REFER TO:	Evidence (completion mandatory)						
		N/A	N	P	С	Identify supporting evidence (applicable policies, tools, etc.)		
	T	_	•	T	•			
(2.1.4.1.c).c) All primary preceptors shall have contributed to the defined area of practice. (at least two of the following):i. Peer-reviewed publications								
 ii. Fundamental, clinical, or pharmacy practice research iii. Presentations at scientific meetings iv. Preparation and delivery of continuing professional development programs v. Development of innovative services or programs vi. Teaching of undergraduate and/or graduate students vii. Appointments to committees, boards, and/or working groups related to health and academic services viii. Active participation in professional organizations ix. Service as a reviewer or editor for a peer-reviewed 								
 publication A defined process shall be used for orientation of new 	2.1.4.2							
preceptors.	2.22							
 Continuing preceptor development shall be made available to all instructional staff. 	2.1.4.3							
 A primary preceptor shall be designated for each learning experience (hereafter referred to as a rotation). a) Not less than 50% of residency days in the overall program shall involve supervision and oversight by a primary preceptor with training in the field of pharmacy. b) The primary preceptor shall be responsible for ensuring that a training plan is established and that all assessments are completed. c) Co-preceptors or secondary preceptors from pharmacy or from professions other than pharmacy may be appointed to assist in delivering the educational experience, but such preceptors shall [] 	2.1.4.4							

Compliance Scale: N/A = not applicable N = not compliant P = partial compliance C = substantial compliance STANDARD/Requirement(s) REFER **Evidence (completion mandatory)** TO: N/A Ν Identify supporting evidence (applicable policies, tools, etc.) be fully apprised by the primary preceptor of rotation objectives, the resident's progress to date, and assessment expectations of the program. d) The primary preceptor shall develop specific goals and objectives for the resident and shall review them at least every 2 years, in consultation with the program director or coordinator. The residency director, the Year 2 RAC, and assistant (if applicable) shall approve rotation goals and objectives at least every two years. 2.1.4.5 Time shall be allocated for instruction, observation, and assessment of the resident in each rotation. The primary preceptor shall review and confirm learning goals 2.1.4.6 and objectives with the resident at the beginning of the rotation. The primary preceptor shall provide timely and regular 2.1.4.7 feedback to, and assessment of, the resident. The primary preceptor shall be committed to self-assessment 2.1.4.8 and making active use of constructive feedback provided by the resident, coordinator, program director, and (where applicable) other preceptors and members of the interprofessional team in the defined area of practice. A project preceptor shall be assigned to the resident. 2.1.4.9

V. Self-Assessment **Compliance Scale:** N/A = not applicable N = not compliant P = partial compliance C = substantial compliance STANDARD/Requirement(s) REFER **Evidence (completion mandatory)** TO: N/A Identify supporting evidence (applicable policies, tools, etc.) Ν C RESIDENTS 2.1.5 Advanced (year 2) pharmacy residents shall be individuals who hold to high professional ideals, who have a commitment to continued learning, and who wish to become experts and leaders in the residency's defined area of practice. The resident shall have successfully completed an advanced 2.1.5.1 clinical pharmacy degree (Doctor of Pharmacy as a second professional degree or Master's degree in advanced pharmacotherapy) OR an accredited pharmacy residency (CPRB or ASHP Commission on Credentialing). 2.1.5.2 The resident shall demonstrate a commitment to the profession by adhering to standards and participating in healthcare professions regulation: a) The resident shall be registered as a pharmacist by the appropriate Canadian pharmacy regulatory authority; if not registered as a pharmacist at the time of application to the program, the resident shall become registered as a pharmacist at the earliest opportunity upon being admitted into the program. b) The resident shall be a member of CSHP The resident shall contribute actively and constructively to the 2.1.5.3 mission, vision, goals, education, evaluation, and quality improvement initiatives of the residency program and the department. 2.1.5.4 The resident shall be committed to making active use of constructive feedback provided by preceptors, the coordinator, and the program director. 2.1.5.5 The resident shall exhibit appropriate professional behaviours

and relationships in all aspects of practice, including technology-enabled communication, reflecting honesty, integrity, commitment, compassion, respect, altruism, respect

for diversity, and maintenance of confidentiality.

	<u>Compliance Scale</u> : N/A = not applicable	N = not compliant	:	Р	= partial (complian	ce C = substantial compliance			
S	TANDARD/Requirement(s)	REFER TO:	Evidence (completion mandatory)							
		-	N/A	N	Р	С	Identify supporting evidence (applicable policies, tools, etc.)			
•	The resident shall demonstrate a commitment to excellence in all aspects of practice and to active participation in collaborative care and service delivery.	2.1.5.6								
•	The resident shall demonstrate a commitment to the well- being of other healthcare professionals to foster optimal patient care, and shall promote a culture that recognizes, supports, and responds effectively to colleagues in need.	2.1.5.7								
•	The resident shall be responsible and accountable for acquiring all outcome competencies of an accredited advanced (year 2) pharmacy residency.	2.1.5.8								
•	The resident shall engage in continuous improvement and enhancement of his or her professional activities through ongoing learning: a) Develop, monitor, and revise a personal learning plan to enhance professional practice. b) Regularly analyze performance, using various data and other sources to identify opportunities for learning and improvement. c) Engage in collaborative learning to continuously improve personal practice and contribute to collective improvements in practice.	2.1.5.9								

Compliance Scale: N/A = not applicable N		N = not complian	P = partial compliance C = substantial compliance							
STANDARD/Requirement(s)		REFER TO:	Evidence (completion mandatory)							
			N/A	N	P	С	Identify supporting evidence (applicable policies, tools, etc.)			
				I						
PF	ROGRAM, PLANNING AND OPERATION	2.2								
ST Th ev	TANDARD ne program shall use formal criteria, policies, and procedures for valuation, ranking, and admission of qualified applicants to the esidency program.	2.2.1								
•	Each applicant's qualifications for acceptance into the residency program shall be evaluated using an established, formal, criteria-based process.	2.2.1.1								
•	The residency program director and coordinator shall be responsible for selection of applicants who qualify for admission to the program. a) Applicants may be offered benefits (including awards, bursaries, and/or return-of-service contracts or agreements, or equivalent); however, an applicant's acceptance or rejection of such benefits shall not influence the decision on admission to the residency program, nor shall it influence the decision regarding a resident's graduation from the residency program. b) Applicants who are accepted into the program shall receive a letter outlining their acceptance. All terms and conditions (e.g., pre-requisite or concurrent course work, internships, structured practical training) shall be clearly outlined in the letter of offer/admission.	2.2.1.2								
•	A resident's acceptance of an offer of admission to the program shall be documented in writing before the residency program begins.	2.2.1.3								
•	A formal process shall be in place to assess the prior learning of each resident before the residency program begins.	2.2.1.4								

STANDARD/Requirement(s)		REFER Evidence (completion mandatory) TO:					
		N/A	N	Р	С	Identify supporting evidence (applicable policies, tools, etc.)	
 The start and end dates of the resident's course of study shall be defined before the resident's entry into the program. a) A full-time residency shall be defined as a minimum of 52 weeks of continuous training (including a maximum of 15 days approved vacation leave). b) Residency training may occur on a part-time basis; however, such a program shall be composed of a minimum of 52 weeks of training (including a maximum of 15 days of approved leave or vacation), offered over not more than 24 months, and breaks in residency training shall not exceed 45 working days. c) Non-residency days shall be clearly defined at the beginning of the program, and educational benefits to the resident shall take priority over services. 	2.2.1.5						
 A program that grants credit for prior learning outside of an accredited residency program or transfer credit recognizing rotations completed with another accredited advanced (year 2) pharmacy residency program, shall: a) grant credit in an amount not exceeding 25% of the total residency training period, interpreted to mean not more than 25% of the total residency days required to achieve the full-time or part-time program as defined in Standard 2.2.1.5; b) have a well-defined and documented process in place for granting prior learning credit and/or transfer credit; c) maintain documentation that provides evidence to support the decision to grant credit; d) retain documentation in the resident's training record regarding the program requirements for which prior learning credit or transfer credit was granted; and e) award transfer credit only for learning objectives or rotations completed at another accredited [] 	2.2.1.6						

N = not compliar	it	P	= partial o	complianc	ce C = substantial compliance				
REFER TO:	Evidence (completion mandatory)								
	N/A	N	Р	С	Identify supporting evidence (applicable policies, tools, etc				
	REFER	TO: N/A	REFER TO:	REFER TO: N/A N P	REFER EVENTO: N/A N P C				

b) opportunities to develop interprofessional [...]

Compliance Scale: N/A = not applicable	N = not complia	nt	Р	= partial (complianc	ce C = substantial compliance
STANDARD/Requirement(s)	REFER TO:				Ev	vidence (completion mandatory)
		N/A	N	Р	С	Identify supporting evidence (applicable policies, tools, etc.)
EDUCATIONAL APPROACH	2.2.2					
The program shall use a systematic process to design, plan, and organize an academic program to facilitate the resident's achievement of the intended educational outcomes.						
The residency program director shall oversee development of	2.2.2.1					
learning goals and objectives for the residency program.						
 a) Learning goals and objectives shall address content from a list of topics (e.g., diseases, conditions, patient groups, service issues) in the defined area of practice in the context of all required educational outcomes of an advanced (year 2) pharmacy residency. b) Learning objectives shall be clearly written, outcome- 						
oriented, observable and measurable.						
 Rotations shall be selected to enable residents to meet all required educational outcomes of an accredited advanced (year 2) pharmacy residency and to cover the scope of the defined area of practice. a) Learning goals and objectives shall be assigned to each rotation. b) The residency program director and/or preceptor of each rotation shall write a detailed description (outline) of each experience. 	2.2.2.2					
 The residency program shall use a variety of instructional methods (e.g., observation, case study, seminar), experiences, and delivery formats for experiences (e.g., longitudinal versus block scheduling, simulation, distance technology). 	2.2.2.3					
Residency activities shall provide:	2.2.2.4					
 a) exposure to contemporary pharmacy services for the prescribing, use, and management of medications in the treatment of patients (as applicable); 						

STANDARD/Requirement(s)			vidence (completion mandatory)			
	то:	N/A	N	Р	С	Identify supporting evidence (applicable policies, tools, etc.)
collaborative practice skills alongside other members		1				
of the team in the defined area of practice;						
c) opportunities to develop skills to work effectively with						
patients, other healthcare professionals,						
administrators, educators, students, researchers, and						
change leaders;						
d) opportunities to develop critical thinking, ethical and						
scientific reasoning, problem-solving, decision-						
making, time management, practice management,						
self-directed learning, professionalism, and change						
management skills; and						
e) opportunities to develop and refine research skills and competencies.						
·	2.2.2.5					
 In planning (scheduling) the program syllabus, an individualized plan shall be developed for each resident at the 	2.2.2.3					
commencement of the resident's program.						
a) Based on the assessment of the resident's prior						
learning, baseline knowledge, skills, attitudes,						
competencies, and interests, a broad written plan for						
the resident's program shall be developed, setting						
forth customized learning goals, as well as a schedule						
of activities for achieving those goals. The plan should						
build on the resident's strengths and address the						
areas for development.						
b) The resident shall be given, at the beginning of the						
residency program, a detailed schedule of all planned rotations.						
c) Residency experiences shall be structured to provide a						
systematic approach to enhancing the resident's						
problem-solving and decision-making skills, with						
progression to more complex problems within each						
rotation and throughout the residency year.						
d) Residents shall provide service within a team []						

Compliance Scale: N/A = not applicable N = not compliant P = partial compliance C = substantial compliance STANDARD/Requirement(s) REFER **Evidence (completion mandatory)** TO: N/A Identify supporting evidence (applicable policies, tools, etc.) Ν (e.g., clinic, unit, consult service) for an extended duration or on a recurring basis at a frequency that supports development of interprofessional collaborative practice skills to the highest level to optimize patient safety. e) Individualization of a resident's experiences to account for specific interests must not interfere with achievement of the program's learning goals and objectives. The department shall balance the assignment of resident activities to meet program outcomes with concerns for patient safety and the resident's wellbeing. Scheduling of experiences need not be limited to the systems and services of the organization that operates the residency program; however, the training environment of each rotation should meet the requirements described in this Standard. Scheduling of experiences outside the defined area of practice shall not exceed 25% of a resident's total residency days. h) The level of responsibilities and the degree of supervision assigned during each rotation shall be consistent with the skill levels of the resident. A formal process shall be in place to orient the resident to the 2.2.2.6 residency program, the department, and the organization.

STANDARD/Requirement(s)		REFER TO:	Evidence (completion mandatory)						
	N/A		N	Р	С	Identify supporting evidence (applicable policies, tools, etc.)			
manual residen followir a)	the course of study begins, the resident shall receive a providing a comprehensive description of the acy program and containing, at a minimum, the ang elements: expectations of residents and preceptors; intended educational outcomes of the program; description (learning goals and objectives) of each rotation available to the resident; description (learning goals and objectives; schedule) of the formal academic curriculum (e.g., mandatory course work, mandatory academic half-days or full days);	2.2.2.7							
e) f)	criteria for successful completion of the program; policies concerning professional, family, and sick leave and the effect such forms of leave shall have on the resident's ability to complete the program;								
g)	policies governing scheduling of residency experiences, including duty (service) roster shifts if applicable;								
h)	procedures for assessments of the resident, preceptor, coordinator, director, and training site (rotation);								
i)	procedures for evaluation of the residency program;								
j)	processes for remedial action if deficiencies in the resident's progress are noted;								
k)	processes that shall be used to address all discrepancies in assessment; and								
I)	policies governing intimidation and harassment and other forms of abuse.								

V. Self-Assessment

Compliance Scale: N/A = not applicable N = not compliant P = partial compliance C = substantial compliance STANDARD/Requirement(s) **REFER Evidence (completion mandatory)** TO: N/A Ν Ρ С Identify supporting evidence (applicable policies, tools, etc.) There shall be a defined process for initial selection, ongoing 2.2.2.8 review, support, and feedback for all residency projects. a) There shall be a defined process for solicitation, evaluation, and approval of project topics. b) The time allotted for research project(s) shall not exceed 10 weeks (interpreted as 50 residency days). c) The scope of the project(s) shall be such that it does not interfere significantly with other rotations. d) The program director, coordinator, or a pharmacist affiliated with the department shall be designated the primary preceptor of the project. e) A process shall be in place to provide ongoing review, support, and feedback to the resident.

c) Feedback shall also be provided to residents on an

informal but regular basis.

V. Self-Assessment **Compliance Scale:** N/A = not applicable N = not compliant P = partial compliance C = substantial compliance STANDARD/Requirement(s) REFER **Evidence (completion mandatory)** TO: N/A Identify supporting evidence (applicable policies, tools, etc.) Ν C **ASSESSMENT AND EVALUATION** 2.2.3 The pharmacy department shall conduct the program in a manner that reflects the principles of continuous quality improvement. 2.2.3.1 An ongoing review process shall be in place to assess: a) a) the resident's performance; b) the preceptor's performance; c) the program director's and coordinator's performance; d) rotation and learning environment (e.g., instructional delivery methods, facilities, personnel, and other resources) to ensure that they are used with optimal effectiveness and are conducive to developing the highest level of practice; and e) overall performance of the residency program. 2.2.3.2 Feedback on and discussion of the assessments and evaluations shall be conducted in an open and collegial atmosphere, allowing for a free discussion of the strengths and weaknesses of the resident, preceptor, instructors/teachers, and the overall operation of the program, while respecting the confidentiality of all parties. a) Assessments shall be documented at the end of every rotation. If a rotation is more than three months long or the rotation is longitudinal, the midpoint feedback shall be conducted face-to-face and shall be documented. b) Feedback sessions shall include face-to-face meetings. Assessments carried out via video conference or any other technology that allows verbal and non-verbal interaction should be used only if a face-to-face meeting is not logistically feasible.

(e.g., seminars, lectures, case [...]

Compliance Scale: N/A = not applicable N = not compliant P = partial compliance C = substantial compliance STANDARD/Requirement(s) REFER **Evidence (completion mandatory)** TO: N/A Identify supporting evidence (applicable policies, tools, etc.) Ν C The resident shall be assessed on development of 2.2.3.3 competencies associated with the program. 2.2.3.4 Assessment tools that are competency- and criteria-based and that reflect the intended outcomes shall be available for all learning experiences and/or rotations in the program. 2.2.3.5 Residents shall be informed promptly when serious concerns exist, and they shall be given an opportunity to correct their performance. 2.2.3.6 With respect to the assessment process for residents, the program shall ensure that the following conditions are met: a) There is a process for assessment and documentation of longitudinal development of competencies. Clinical skills shall be assessed by direct observation and shall be documented. Attitudes and professionalism shall be assessed by various means, such as interviews with peers, supervisors, other healthcare professionals, and patients and their families. iii. Communication abilities shall be assessed by direct observation of the resident's interactions with patients and families and with colleagues, and by review of written communications to patients or colleagues, particularly referral or consultation letters, where appropriate. Abilities to collaborate shall be assessed. including interpersonal skills in working with all members of the interprofessional team. Teaching abilities shall be assessed by preceptors and learner(s) through direct observation of multiple educational formats

STANDARD/Requirement(s)		REFER TO:	Evidence (completion mandatory)					
			N/A	N	Р	С	Identify supporting evidence (applicable policies, tools, etc.)	
								
	presentations, clinical environment).							
	vi. The resident's ability to individualize patient							
	care on the basis of patient-specific							
	characteristics (such as age, gender, culture,							
	and ethnicity) shall be assessed by direct							
	observation							
b)	. 0							
	be continuous and ongoing throughout the program,							
	and shall be facilitated by direct interaction between							
	the resident and the program director and							
	coordinator for this purpose, minimally twice within							
,	the residency year.							
c)	•							
	for each rotation in relation to the learning objectives							
	established for each rotation, to assist the resident in							
	identifying any objectives that were not met during							
	the rotation. i. The resident shall review the self-assessment							
	with the preceptor (with or without the program director or coordinator) at the time							
	of regularly scheduled evaluations.							
d)								
uj	assessed in terms of the program and the learning							
	goals and objectives of the rotation.							
	i. The assessment shall relate to the resident's							
	progress in achieving goals and learning							
	objectives.							
	ii. Subjective criteria such as personality traits							
	should be considered only in relation to their							
	effect on achieving goals and objectives.							
	iii. A written final assessment shall be completed							
	for each rotation. The final assessment shall							
	be conducted within one week of []							

STANDARD/Requirement(s)		Evidence (completion mandatory)					
		N/A	N	Р	С	Identify supporting evidence (applicable policies, tools, etc.)	
completion of the rotation. The assessment meeting shall be conducted by the preceptor for each rotation or by the program director or coordinator, with input from the preceptors. iv. A written record of the final assessment of each rotation or residency requirement (e.g., for program requirements completed using a format other than a rotation) shall be maintained and reviewed with the resident and signed by the preceptor, the resident,							
 and the program director and/or coordinator. With respect to preceptors, an ongoing review process shall be in place that: a) shall obtain feedback from the resident i. The resident shall complete a written assessment of the preceptor at the end of each rotation, and feedback shall be provided to the preceptor in a timely fashion. ii. The resident shall evaluate the preceptor on the basis of knowledge, skills, and attitudes as a role model and teacher. b) shall provide the residency director and/or coordinator an opportunity to review and sign off on all assessments of the preceptor and the rotation in a timely fashion; c) is an effective mechanism to provide preceptors and instructors/teachers in the program with honest and 	2.2.3.7						
 timely feedback on their performance. A process shall be in place to assess and provide feedback with respect to the roles of the residency program director and coordinator, as well as the site coordinators, in coordinating and supporting the residency program. [] 	2.2.3.8						

STANDARD/Requirement(s)		REFER TO:	Evidence (completion mandatory)					
				N/A	N	Р	С	Identify supporting evidence (applicable policies, tools, etc.)
						1		
	a) I	Residents' feedback shall be incorporated into the						
assessment process for the program director and coordinator.								
•		spect to the rotation and training environment, an	2.2.3.9					
ongoing review proce		g review process shall obtain feedback from the						
	residen	t.						
	a)	At the end of the rotation (at a minimum), the		l —	_			
		resident shall complete a written assessment of the		Ш				
		rotation, based on its structure and content and the						
		degree to which the learning objectives were met.						
	b)	The written assessment shall be discussed with the						
		preceptor.						
•	The pro	ogram shall have processes that meet the following	2.2.3.10					
	needs:							
	a)	to incorporate assessment of the resident, preceptor,						
		program director, coordinator, and rotation (training						
		environment) as part of the program's continual						
		review and improvement process;						
	b)	to communicate a resident's continuous progress in						
		achieving the program's intended outcomes, both from one preceptor to the next preceptor and from						
		one rotation to the next rotation (to ensure that each						
		rotation is individualized on the basis of previous						
		experiences);						
	c)	to address discrepancies in assessment (e.g.,						
	•	disagreement about an assessment or feedback						
		provided by a preceptor);						
	d)	to remedy the situation if deficiencies in the resident's						
		progress are noted;						
	e)	to assess the resident's achievement of the intended						
		educational outcomes of the program; and						
	f)	to assess early withdrawals from the residency []						

V. Self-Assessment

Compliance Scale: N/A = not applicable N = not compliant P = partial compliance C = substantial compliance STANDARD/Requirement(s) REFER **Evidence (completion mandatory)** TO: N/A Ν С Identify supporting evidence (applicable policies, tools, etc.) program. 2.2.3.11 • The program shall maintain appropriate documentation regarding each residency trainee for a period of one full accreditation cycle (until the next on-site survey), including, at a minimum: a) documentation of the evaluation, ranking, and admission of qualified applicants to the program, as defined in Standard 2.1.5; b) residents' activities and schedules: c) residents' self-assessments; d) assessments of each resident for all rotations and for other program requirements completed using a format other than a rotation (e.g., research projects, seminars, written learning objectives for presentations, papers, or manuscripts); and e) experience records of each resident (e.g., monthly, quarterly, or biennial reports).

Canadian Pharmacy Resident – Advanced Year 2) designation to residents who successfully complete the residency program.

Compliance Scale: N/A = not applicable N = not compliant P = partial compliance C = substantial compliance STANDARD/Requirement(s) REFER **Evidence (completion mandatory)** TO: N/A Identify supporting evidence (applicable policies, tools, etc.) Ν PROGRAM COMPLETION 2.2.4 The organization shall attest to the requirements for successful completion of the residency program. Criteria shall be in place to define successful completion of the 2.2.4.1 program. a) Successful completion of the program shall reflect the final status of the resident and shall not be an average over the entire residency. b) Assessment regarding the resident's successful attainment of program requirements shall be based on the views of preceptors directly involved in the resident's education and shall not be the opinion of a single evaluator. 2.2.4.2 The organization shall recognize those who have successfully completed the residency program by providing a transcript and/or awarding an appropriate certificate of residency. a) A residency certificate shall not be issued to any individual who has failed to complete the prescribed program or to meet the intent of this Standard (i.e., Standard 2.2.4). The organization shall maintain, in perpetuity, a record of: 2.2.4.3 a) all individuals who successfully complete the program, in the form of (at a minimum) a copy of the resident's transcript letter and/or residency certificate; b) all individuals who are unsuccessful in completing the program; and c) the academic years for which accreditation was granted. Accredited programs should grant the ACPR2 (Accredited 2.2.4.4

in written and/or oral form using appropriate formats.

Compliance Scale: N/A = not applicable N = not compliant P = partial compliance C = substantial compliance STANDARD/Requirement(s) REFER **Evidence (completion mandatory)** TO: N/A Identify supporting evidence (applicable policies, tools, etc.) Ν **RESIDENCY PROGRAM COMPETENCIES (EDUCATIONAL** 3.0 **OUTCOMES)** PROVIDE EVIDENCE-BASED DIRECT PATIENT CARE AS A MEMBER 3.1 OF INTERPROFESSIONAL TEAMS The resident shall demonstrate expertise in providing evidencebased pharmacy care as a member of interprofessional teams in the residency's defined area of practice. 3.1.1 The resident is able to practice pharmacy at an expert level within his or her defined clinical scope of practice and expertise: a) Place high priority on, and be accountable for, selecting and providing pharmacy services that are appropriate to the patient group or population. b) Apply knowledge of clinical and pharmaceutical sciences relevant to the defined area of practice and to pharmacy practice and healthcare practice in general. c) Recognize and respond to the complexity, uncertainty, and ambiguity inherent in pharmacy practice and healthcare practice in general. d) Carry out professional duties in the face of multiple, competing demands. e) Demonstrate the ability to proactively communicate issues to affected stakeholders, including patients and their families, and to make recommendations to resolve those issues. f) Perform appropriately timed consultation, presenting well-documented assessments and recommendations

STANDARD/Requirement(s)		REFER TO:		Evidence (completion mandatory)					
			N/A	N	Р	С	Identify supporting evidence (applicable policies, tools, etc.)		
•	The resident is able to integrate best available evidence, contextualized to specific situations, into real-time decision-		3.1.2						
	and other pr	ncertainty and knowledge gaps in clinical offessional encounters and generate stions to address them.							
	navigating re c) Accurately a situation(s).	e proficiency in identifying, selecting, and esources. ppraise the literature as it relates to the idence into decision-making.							
•	assessments and estrablish a relationship b) Confirm or ection or lidentify and d) Elicit a historoganized, the e) Gather, apprinformation patient, the f) Prepare a carole and goateam memb g) Proactively retherapy and basis of new h) Establish timplans.	rform patient-centered clinical ablish care plans for individual patients: espectful, professional, therapeutic with the patient. establish goals of care. reliably prioritize drug therapy problems. ry and perform assessments in an anorough, and timely manner. raise, and accurately interpret relevant from appropriate sources, including the family, other providers, and the literature. re plan that includes consideration of the als of the patient and the roles of other ers. resolve drug therapy problems, monitor outcomes, and revise care plans on the rinformation. The plan that includes continuity of care and share, in written or verbal form,	3.1.3						
	information	nd share, in written or verbal form, about the issue, complying with legal,							

Compliance Scale: N/A = not applicable N = not compliant P = partial compliance C = substantial compliance STANDARD/Requirement(s) REFER **Evidence (completion mandatory)** TO: N/A Ν С Identify supporting evidence (applicable policies, tools, etc.) any additional measures that will optimize clinical decision-making, patient safety, confidentiality, and privacy. Demonstrate effective, safe transfer of care during transition of a patient to a different setting or stage of care, or during a transition of responsibility for care. 3.1.4 The resident shall advocate for the patient in terms of meeting the patient's health-related needs and shall be governed by the patient's desired outcome of therapy: a) Work with patients and other team members to address the determinants of health, and consider disease prevention, health promotion, and health surveillance when working with individual patients in the clinical or extra-clinical environment. b) Respond to the needs of the community or population by advocating for system-level change or by participating in a process to improve health in the community or population served.

d) Employ collaborative negotiation to resolve conflicts.

f) Recognize one's own differences, misunderstandings, and limitations that may contribute to inter- and

Reflect on inter- and intra-professional team function.

e) Respect differences, misunderstandings, and

limitations in others.

intra-professional tension.

Compliance Scale: N/A = not applicable N = not compliant P = partial compliance C = substantial compliance STANDARD/Requirement(s) REFER **Evidence (completion mandatory)** TO: N/A Ν Identify supporting evidence (applicable policies, tools, etc.) The resident shall work effectively with other professionals: 3.1.5 a) Establish and maintain inter- and intra-professional working relationships for collaborative care. b) Negotiate overlapping and shared responsibilities with inter- and intra-professional healthcare providers for episodic or ongoing care of patients. c) Engage in effective and respectful shared decisionmaking with other care providers. 3.1.6 The resident shall work with inter- and intra-professional colleagues to prevent misunderstandings, manage differences, and resolve conflict: a) Demonstrate a respectful attitude toward colleagues and members of inter- and intra-professional teams. b) Work with others to prevent conflicts. c) Manage complex conversations (e.g., those that are difficult to initiate or pursue).

STANDARD/Requirement(s)	REFER TO:	Evidence (completion mandatory)					
		N/A	N	Р	С	Identify supporting evidence (applicable policies, tools, etc.)	
MANAGE AND IMPROVE MEDICATION-USE SYSTEMS	3.2						
The resident shall contribute to the improvement of medication- use systems and pharmacy services in healthcare teams, organizations, and systems.							
The resident shall engage with members of the care team, including patients and their families where appropriate, to work collaboratively to improve medication-use systems and related systems in healthcare.	3.2.1						
The resident shall prepare tools (e.g., protocols, checklists, clinical pathways, pre-printed orders) that have been shown to improve consistency and/or quality of care.	3.2.2						
The resident shall make effective use of health informatics to improve the quality of patient care and to optimize patient safety.	3.2.3						
The resident shall actively participate, as individuals and as members of a team, in the continuous improvement of healthcare quality and patient safety by accurately and appropriately recognizing, disclosing, and responding to adverse events, errors, and near misses.	3.2.4						
 The resident shall analyze how human and system factors influence decision-making and provision of services in the focused area of practice. a) Recognize when the values, biases, or perspectives of patients, prescribers, other healthcare providers, regulators, or payers (e.g., provincial or third party) may affect the quality of care and modify the approach to the issue appropriately. 	3.2.5						

societies.

Compliance Scale: N/A = not applicable N = not compliant P = partial compliance C = substantial compliance STANDARD/Requirement(s) REFER **Evidence (completion mandatory)** TO: N/A Identify supporting evidence (applicable policies, tools, etc.) Ν **EXERCISE LEADERSHIP** 3.3 The resident shall demonstrate leadership in professional practice. • The resident shall demonstrate personal responsibility for, and 3.3.1 contribute to the quality improvement of, patient care and safety. The resident shall contribute to strategies that improve the 3.3.2 value of pharmacy care or healthcare delivery. 3.3.3 The resident shall facilitate changes to enhance pharmacy services outcomes or health outcomes for groups of patients. The resident shall manage his or her own practice and career, 3.3.4 setting priorities to balance time in practice and in personal life, and shall implement processes to ensure personal practice improvement. The resident shall achieve, or shall have accumulated 3.3.5 necessary evidence to achieve, additional prescriptive authority or other expanded scope privileges that are applicable to pharmacy services that are or could be delivered in the defined area of practice, to the extent that this is enabled through legislation in the province where the residency program operates. The resident shall demonstrate respect for, pride in, and 3.3.6 commitment to the profession through both appearance and actions. The resident shall contribute to the body of professional 3.3.7 knowledge through scholarly writing, through active engagement in review of manuscripts submitted for publication to a peer-reviewed journal, or through review of pharmacy-related award submissions for professional

facilitation, role modelling) and demonstrate effective

Demonstrate effective feedback and assessment.

teaching within that role.

Compliance Scale: N/A = not applicable N = not compliant P = partial compliance C = substantial compliance STANDARD/Requirement(s) REFER **Evidence (completion mandatory)** TO: N/A Identify supporting evidence (applicable policies, tools, etc.) Ν PROVIDE MEDICATION- AND PRACTICE-RELATED EDUCATION 3.4 The resident shall effectively respond to medication- and practicerelated questions and educate others. The resident shall respond effectively and in a timely manner to 3.4.1 medication- and practice-related questions received from others: a) Conduct a literature search systematically. b) Critically appraise the literature. c) Formulate a response. d) Communicate, verbally and in writing, responses to requests. The resident shall facilitate the learning of students, other 3.4.2 pharmacy residents, other healthcare professionals (including students of those professions), the public, and other stakeholders: a) Promote a safe learning environment for the learner. b) Ensure that patient safety is maintained when learners are involved. c) Collaboratively identify the learning needs of others and prioritize their learning outcomes. d) Create an effective training/teaching plan that enables successful delivery and completion by the learner in the available timeframe (by selecting the instructional format and instructional media, organizing/sequencing the instructional content, defining learning goals and objectives, and creating an assessment plan that aligns with the learning goals and objectives). Demonstrate effective selection of an appropriate teaching role (e.g., direct instruction, coaching,

project.

a) The audience shall include team members from the

defined area of practice.

V. Self-Assessment Compliance Scale: N/A = not applicable	N = not complia	nt	P	= nartial	complian	ce C = substantial compliance			
STANDARD/Requirement(s)	REFER	P = partial compliance C = substantial compliance Evidence (completion mandatory)							
	то:	N/A	N	Р	С	Identify supporting evidence (applicable policies, tools, etc.)			
	_								
DEMONSTRATE RESEARCH SKILLS The resident shall demonstrate the research skills necessary to undertake, conduct, and successfully complete a research project in the defined area of practice.	3.5								
The resident shall pose clinically and scientifically relevant, appropriately constructed questions that are amenable to scholarly investigation.	3.5.1								
• The resident shall succinctly explain and justify the rationale for conducting the project.	3.5.2								
 The resident shall critique the possible methods of addressing a given question. a) The resident shall explore the application of qualitative methods, as well as quantitative methods, to address the question. 	3.5.3								
• The resident shall prepare a project protocol that incorporates consideration of ethical principles applicable to health-related research.	3.5.4								
 The resident shall establish, in collaboration with the project supervisor, the roles and responsibilities of members of the project team. 	3.5.5								
The resident shall collect data or oversee data collection by other team members and shall analyze and interpret the data.	3.5.6								
• The resident shall prepare a written report of the project in a format suitable for publication in a peer-reviewed journal.	3.5.7								
• The resident shall present and defend the outcomes of the	3.5.8								

Last updated August 2023 (to include 2022 Standards updates)