



March 23, 2022

Susan James, Acting Registrar
Judy Chong, Manager, Hospital Practice
Ontario College of Pharmacists
483 Huron St.
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Re: OCP Practice Assessment

The Ontario College of Pharmacists (OCP) has introduced a new quality assurance (QA) program for Part A pharmacists. The Canadian Society of Hospital Pharmacists – Ontario Branch (CSHP-OB) advocates for ongoing information sharing and collaboration between the College and registrants in hospital and collaborative care settings to ensure a patient-centred, value-based quality QA program.

The QA program includes a practice assessment to ensure the provision of quality and safe pharmacy services in the hospital setting. CSHP-OB recommends the development and public reporting of patient- and population-level metrics to demonstrate the impact of the QA program.

In the development of the QA program, a working group was formed and a sub-pilot for registrants in hospital pharmacy leadership roles was conducted. CSHP-OB recommends communication to registrants of high-level results and participant feedback from the sub-pilot and future assessments with hospital pharmacy leaders. This can also serve as an opportunity to share best practices to drive system-level change.

The knowledge assessment within the QA program is designed to ensure core current knowledge and prompt continuous professional development. CSHP-OB recommends sharing participant input in May 2022 and suggests ongoing engagement of different registrants including representation from hospital practice and other collaborative care settings in order to continuously review and develop topics and questions used in the assessment.

CSHP-OB supports and advocates for QA initiatives that translate into improved patient outcomes. CSHP-OB appreciates the inclusion by OCP in the process of redesigning the QA program and would ask to be further consulted for future evaluations of the new QA program.

Yours sincerely,

Rita Dhami
President, CSHP Ontario Branch