

# 2018 Updates to CSHP Pharmacy Residency Application and Matching Service (PRAMS)

Canadian Pharmacy  
Residency Board  
September 2018

# Objectives

- List three main changes made to the PRAMS system for the 2018/19 intake cycle in order to address user feedback.

# Background

- Introduction of a *synchronized* application and matching service in September 2017
- Feedback focusing on *system performance* solicited post-match from all stakeholders – applicants, programs, referees, system administrator, and programmers
- Feedback organized by theme and presented to the CPRB for consensus on necessary changes
- MARSWorks began work on system changes in June for an **August go-live**

# Changes for Applicants

- Essay – text box bigger
- Improvements to uploaded PDF documents
  - Retain original document formatting
- Force education items to be listed chronologically by start date
- Changes to questions in Status, Work Experience and Pharmacy Education (details to come)

# Changes for Applicants

- Changed "Help" in the left menu to "Contact Us"
- Updated dates and times on the dashboard for this year
- Added ALERT message when viewing Programs regarding additional program-specific requirements
- Changed the wording for purchasing credits to be clear that they are non-refundable and non-transferable
- Changed the wording for additional BC program fee
- Hid the program ranking "Delete" button until after the application deadline
- Added a message after the application deadline has passed, asking applicants to contact programs directly if they have questions about interviews

# Changes for Programs

- Display unique application number
- Download “all” application function
- When downloading applications, improved formatting and file size of PDF documents
- Better interface to rank
- Display applicant’s selected programs in alphabetical order

# Changes for Programs

- Notification to applicants re: required program-specific documents
- Insert a pop up flag to all applicants when they select a program:
  - ALERT “It is the responsibility of the applicant to ensure that any additional program-specific application requirements are met. These are posted on the CSHP website (insert link)”.

# Changes for Referees

- Ability to view completed reference in PDF format
- Referee decline button embedded in invitation email
- Easier to access edit function
- Updated deadline for submitting references to October 9 in email and on dashboard
- Changes to reference form questions (details to come)



# Changes to the Match

- Clear and instantly available match results
- Message to unmatched applicants

# Changes to Application Questions

- Status section - update question:
  - From: Do you expect to be licensed when you are applying to a program at the beginning of the program?
  - To: Do you expect to be licensed at the time the residency program would begin?
- Work Experience
  - Add to “Work Experience” section heading :  
“(including paid co-op experiences)”.

# Changes to Application Questions

- Pharmacy Education

- Change response to question: Have you completed directed studies and/or graded projects that were in addition to the requirements of your program?
- Add **up to 5**: List up to 5 elective courses, directed studies, graded projects, or other relevant education experiences that you wish to highlight.

# Changes to Application Questions

- Pharmacy Education
- **New Question:** Have you completed any experiential/practicum placements? Yes / No
- If YES, list up to 10 experiential/practicum placements you have completed and/or will have completed by the end of your pharmacy program.
  - Name of Practicum/Rotation: [text box – 50 characters]
  - Brief Description (hospital, ambulatory care, etc.): [text box limited to 50 characters]
  - Start Date: Day, Month and Year selectors (same format as other dates in the form)
  - End Date: Day, Month and Year selectors (same format as other dates in the form)

# Changes to Referee Questions

- Reduce number of rating questions to six categories
- Change rating scale for from basic 1-5 to one scoring applicant relative to peer group
- **New Questions:**
  - Does this applicant stand out amongst their peers? (Explain)
  - Would you hire this applicant?

# MARSWorks Demo



**THANK YOU.**